What is claimed is:

- 1. A data processing system for calculating charges to customers, comprising:
- a database, for managing customer data required for calculating said charges to customers;

rule management means, for storing a rule that, in advance, defines a charge calculation method that is employed in accordance with the type of customer service that is rendered; and

calculation means, for, in accordance with the contents of said customer data read from said database, obtaining for a pertinent customer, from said rule management means, said rule that defines a charge calculation method, and for calculating a charge.

- 2. A data processing system for calculating charges to customers, comprising:
- a database, for managing customer data required for calculating said charges to customers;
- rule management means, for storing a rule that, in advance, defines a charge calculation method that is employed in accordance with the type of customer service that is rendered;
- a discount table, which is described in said rule that

  10 defines a charge calculation method, for storing a charge discount ratio that is employed for said charge calculation in accordance with the type of customer service that is rendered; and
- calculation means, for, in accordance with the contents of said customer data read from said database, obtaining for a pertinent customer, from said rule management means, said rule that defines a charge calculation method, and for calculating a charge by referring to said charge discount ratio defined in said pertinent rule.